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## **Monster.com Opens New Customer Service Facility in Florence, South Carolina**

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FLORENCE, S.C. & MAYNARD, Mass. – November 18, 2009 – Representatives from the Florence County Economic Development Partnership, the South Carolina Department of Commerce, Red Rock Developments and Monster.com® today celebrated the grand opening of Monster’s new customer service facility in Florence, South Carolina. Monster is the leading global online career and recruitment resource and flagship brand of Monster Worldwide, Inc. (NYSE: MWW).

Developed by Red Rock Developments and located at 2701 Alex Lee Blvd in Florence, SC, the 75,000 square foot building currently employs approximately 150 full-time employees with the ability to grow staff over time. Monster opened a temporary facility in Florence in October 2008 and has been recruiting talent and conducting training efforts since the initial announcement in June 2008.

“The opening of this customer support service center represents our continued efforts to centralize our operation and to always ensure our customers get best-in-class service and support,” said Art O’Donnell, executive vice president, Global Customer Services, Monster. “We chose Florence because it has the talent, standard of living and educational resources we needed to bring premier service to our customers. This opening represents another major milestone for Monster as we continue to expand our products and services to help connect job seekers and employers.”

“Monster's decision to expand in South Carolina represents an incredible compliment to our state's workforce and economy, and I think this is just one of a number of recent signs that the work we've put into enhancing our state's economic soil conditions is paying off,” said Gov. Mark Sanford . “I'd also point out that for a number of years now, Monster has been a leader in finding innovative ways of connecting jobs with willing workers - and in that regard there's a lot we can learn in state government from this world-class company. Toward that end, I simply thank the company's leadership for their decision.”

"As the State Senator and a resident of Florence County, I'm proud to join Monster in celebrating the opening of this beautiful new facility," said Senator Hugh K. Leatherman. "The Pee Dee region continues to attract a diverse mix of world-class companies who provide excellent employment opportunities for our citizens."

Commerce Secretary Joe Taylor added, “Monster is a leading network in online job recruiting with a preeminent brand recognized throughout the world. We know that Monster could have located their new customer service facility anywhere and with the workforce information available to them they chose South Carolina, which is one of the finest compliments the citizens of our state have ever received. Their investment in Florence County brings with it great job opportunities for South Carolinians and we look forward to a long and mutually beneficial

relationship with Monster in the years ahead.”

"As the aesthetics of this facility clearly illustrate, Monster is a unique and dynamic company committed to being the best," said Florence County Council Chairman K.G. "Rusty" Smith. "Congratulations to Monster on a job well done."

"Today's opening marks the culmination of a partnership formed over two years ago between Florence County and Monster," said Dr. Charlie Gould, Chairman of the Florence County Economic Development Partnership. "On behalf of the Partnership, I'm pleased to welcome Monster to their permanent new home in our community."

“Red Rock Developments is honored to be the developer for this important facility for Monster. It has been a total team effort since we broke ground ten months ago,” said David Cuda, president and chief operating officer of Red Rock Developments. “We would like to thank all the dedicated craftsmen of have shown their skills to make our vision a reality”

Monster Customer Service can be reached at 1-800-MONSTER or online via email, live chat, or @MonsterHelp on Twitter.

#### **About Monster Worldwide**

Monster Worldwide, Inc. (NYSE: MWW), parent company of Monster, the premier global online employment solution for more than a decade, strives to inspire people to improve their lives. With a local presence in key markets in North America, Europe, and Asia, Monster works for everyone by connecting employers with quality job seekers at all levels and by providing personalized career advice to consumers globally. Through online media sites and services, Monster delivers vast, highly targeted audiences to advertisers. Monster Worldwide is a member of the S&P 500 index. To learn more about Monster's industry-leading products and services, visit [www.monster.com](http://www.monster.com). More information about Monster Worldwide is available at <http://www.about-monster.com>.

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